

## Make-A-Show's General Terms and Conditions

1. Unless otherwise stated, Make-A-Show proposes equipment for rental and not for sale. The equipment included in our proposals and subject to customers' orders remain the property of Make-A-Show, BVBA at all times.
2. When sending an order form, the customer implicitly accepts Make-A-Show's general terms and conditions, which will from then on apply for this and all ulterior orders with or without the signature of the responsible person.
3. The dates, as mentioned by the customer on the order form, must be respected. Late returning of equipment will be invoiced as an additional rental period. Other expenses related to late returning may also be invoiced to the customer (e.g. extra transportation, extra accommodation, need to subcontract, etc.).
4. Order cancellations or modifications must be sent by fax or by e-mail. The customer will be charged 50 % of the total price, should he cancel the order within seven days before the pick-up date.
5. Make-A-Show reserves the right to replace any proposed equipment by one of similar or superior characteristics.
6. Make-A-Show is not responsible for bugs in third party software running on its equipment.
7. The customer is obliged to inform Make-A-Show if the hired equipment will be used in risky conditions (car rallies, desert, beach, mobile platforms, etc.). Risky conditions may lead to price adaptations or order refusals.
8. Make-A-Show is not responsible for not ordered items.
9. Unless otherwise agreed, prices include pick-up at 2:00 PM one day before the first day of use at the earliest, and return at 11:00 AM one day after the last day of use at the latest.
10. As far as Make-A-Show's Packages are concerned (available on [make-a-show.com/packages.html](http://make-a-show.com/packages.html), [make-a-show.com/bundels.html](http://make-a-show.com/bundels.html) and [make-a-show.com/les\\_formules.html](http://make-a-show.com/les_formules.html)), Make-A-Show will provide a power and data cable kit sufficiently important for a normal installation. It is the customer's responsibility to inform Make-A-Show if the installation conditions are particular (large venues, specific obstacles,...).
11. Make-A-Show foresees 15 minutes of waiting included in the transportation fees. Extra waiting time will be invoiced at a rate of 15,00 EUR per initiated half hour excluding VAT.
12. Although Make-A-Show may negotiate special payment conditions on a case by case basis, its default payment conditions are upfront payment, meaning the customer should pay before the service and/or equipment delivery can start. Customers are kindly requested to transfer the amount due to the following account :  
Beneficiary : Make-A-Show BVBA  
Bank : ING Belgium  
Account number : 363-0570773-65  
IBAN : BE18363057077365  
BIC : BBRUBEBB
13. The customer is 100% liable for any damage or loss occurring from the goods' delivery until their return to Make-A-Show's staff. The customer will be 100% liable for any damage to or loss of the equipment in case he misuses it, even during the presence of Make-A-Show's staff's.
14. The customer is liable for any damage caused by equipment belonging to Make-A-Show BVBA, irrespective of its condition.
15. The customer shall take out insurance for all damage caused by his or her own actions or defects in the materials pursuant to article 1382 of the civil code.
16. The customer is responsible for any necessary inspection tests on site and all licenses for the use of the hired equipment.
17. The SABAM fee is never included in Make-A-Show's prices. As this fee is determined by elements on which Make-A-Show has no control, Make-A-Show will neither be liable nor responsible for it. For more information, please refer to [www.sabam.be](http://www.sabam.be).
18. All materials must be returned in their original condition. Conversions or other changes made to the material by the customer always incur a supplementary charge at the hourly rate of 35,00 EUR per hour excluding VAT.
19. Invoices which are still outstanding after the expiry of thirty days are increased legally and without prior notice of default by the addition of compensation which is set according to the current terms and conditions at a monthly fixed charge of 10% of the unpaid amount.
20. In the event of contractual default, the customer must return the hired goods in their original condition immediately and upon request by Make-A-Show BVBA.
21. Make-A-Show's invoices are accepted explicitly unless the customer sends a complaint by registered post within 7 days of the arrival of the invoice.
22. The court of Brussels has sole jurisdiction to adjudicate any disputes.

